

## SF 30 CONTINUATION SHEET

A. Changes to solicitation DADA10-02-R-0001 are indicated by yellow highlighting.

B. The following pages shall be removed and replacement pages added to the solicitation as indicated below:

REMOVE  
Page 70 of 142

REPLACE WITH  
Page 70 of 142, Amendment 0004

C. The following information is hereby provided in accordance with the paragraph entitled "Use of Contractor Support Services" on page 62 of subject solicitation.

1. Grant Thornton, LLP has served as advisors to the Army in the preparation of the Performance Requirements Document (PRD) and the Government's Management Study. This firm is ineligible to submit an offer or assist others in submitting an offer in response to this Request for Proposal (RFP).

2. In addition, individuals employed by the following companies will be serving as Technical Advisors to the Source Selection Evaluation Board (SSEB) that will evaluate offers submitted in response to this RFP. These companies are ineligible to submit an offer or to assist others in submitting an offer in response to this RFP.

Grant Thornton, LLP  
KPMG Consulting, LLC

3. The Technical Advisors employed by each of these companies will provide advice to the SSEB on the technical merits of each offeror's proposal. These advisors will not be involved in any decision-making capacity and will not be the final source selection authority. None of the Technical Advisors have been involved in any way with the development of the PRD. In addition, none of the Technical Advisors have had any involvement in the development of the Management Study or have any knowledge concerning its contents.

D. Closing date and time for receipt of proposal remains June 6, 2002 at 3:00 PM Central Time.

E. No other changes apply.

demonstrates quality of performance relative to the size and complexity of the procurement under consideration. Both independent data and data provided by offerors in their proposals will be used to evaluate offerors' past performance.

E. TECHNICAL PROPOSAL. This portion shall address as a minimum the following information:

1. Management:

a. Program Management Plan (CDRL A007). Each offeror shall submit a Program Management Plan (PMP) that describes the offeror's program management practices. The offeror shall publish, implement, and maintain a PMP describing the proactive policies, methods and procedures to be used to carry out the program management responsibilities of this contract. The Program Management Plan (see C-1.5.13.2 and subsequent subparagraphs) shall include, but not be limited to the following:

- (1) Levels of Key Management and Supervision.
- (2) A General description of the management functions performed in support of the Quality Control Program;
- (3) A description of the offeror's Industrial and Labor Relations Program;
- (4) A description of general support provided by offeror's corporate offices;
- (5) Methods of interface with key Government personnel; and
- (6) Resumes of the Project Manager (and alternate(s) as applicable). (Resumes will not be completed or submitted by the MEO. Copies of certified position descriptions will be available for Contracting Officer review.)

b. Transition Plan (CDRL A009). Each offeror shall submit a Transition Plan (see C-1.5.15 and subsequent paragraphs) that describes the offeror's approach for transitioning the Visual Information (VI) services from the incumbent Government workforce to the Service Provider's workforce. The Plan shall include how the offeror intends to handle the transition of associated equipment, facilities, vehicles, and other resources furnished either by the Government or the offeror, schedules, milestones, training, task management, organizational structure, and implementation of right of first refusal. The Plan shall also include transition procedures to be accomplished at completion of the contract period of performance.

c. Quality Control Plan (CDRL A004). The offeror shall submit a Quality Control Plan (see C.1.5.8 and subsequent subparagraphs). As required by the FAR clause entitled "Inspection of Services", the offeror shall provide a Quality Control Plan that shall contain as a minimum the items listed below.

(1) Inspection System: Describe the inspection system covering the services required by this PRD on both a scheduled or unscheduled basis, with particular attention to the areas listed in Technical Exhibit 2 "Service Performance Standards".

(2) Identifying and Preventing Deficiencies: Describe a method acceptable to the Government for identifying and preventing deficiencies in the quality of service performed under this PRD before the level of performance becomes unacceptable, and addresses processes for implementing corrective actions.

(3) Complaint Feedback: Include a customer complaint feedback system for correction of validated complaints and to inform the customer of corrections. Describe how customers or other interested parties may identify problem areas or situations (i.e. contract discrepancy reports) to the Service Provider.

(4) Documentation and Reports: Define the inspection procedures and records to be used and kept by the Service Provider.

d. Government-Furnished Property Plan (CDRL A012). The offeror shall develop and deliver to the Government a Government Furnished Property (GFP) Plan (see C-3.1.1.3). The plan shall clearly describe the offeror's policies, methods and procedures of their property control system.

2. Approach and Methodology. The offeror shall sequentially address each service in Section C-5, to include, but not limited to the subfactors listed below, to provide sufficient details for the government to determine whether the proposal satisfactorily meets the requirements of the solicitation. This portion of the proposal must include (a) manning charts identifying proposed labor by category in sufficient detail to demonstrate the offerors' understanding of each service to be performed, both in terms of types and numbers of employees; and (b) a narrative